Price list as 01.02.2025

Calculation example for a purchase of a supplier contact, with example OSS tax rate list and an offer price of 112,74 €:

Price list for an inquiry contact purchase

offer price from provider offer minimal price in €		maximal price in €	commission share in %	fix price in €
0,01	bis	10,00	5,00	0,50
10,01	bis	100,00	4,00	0,50
100,01	bis	500,00	3,80	0,60

((112,74 / 100) x 3,80)	+	0,60	=	net commission
4,28	+	0,60	=	4,88 € net
3,8 % of offer price	+	fix price	=	net commission

In Europe B2C / B2B or without tax-ID:

net		tax / OSS-tax rate*		gross
4,88 €	+	19%	=	5,81 €

*** Example of an OSS tax rate list:**

Country	*VAT rate*
Germany	19%
Austria	20%
Luxembourg	17%
⋮	⋮

Price list for an inquiry contact purchase

Quoted price from supplier offer				
Minimum price in €		Maximum price in €	Commission share in %	Fix price in €
0,01	to	10,00	10,00	0,20
10,01	to	100,00	10,00	0,30
100,01	to	500,00	10,00	0,30
100,01	to	500,00	10,00	0,30
500,01	to	1000,00	5,00	0,30
1000,01	to	2500,00	5,00	0,30
2500,01	to	5000,00	5,00	0,30
5000,01	to	10000,00	5,00	0,30
10000,01	to	25000,00	5,00	0,30
25000,01	to	50000,00	5,00	0,30
50000,01	to	100000,00	5,00	0,30
100.000,01	to	250000,00	5,00	0,30
250.000,01	to	infinite	5,00	0,30

*** All prices are net plus VAT.!**

Price list for a competitor's offer purchase

Quoted price from supplier offer			Commission share in %	Fix price in €
Minimum price in €		Maximum price in €		
0,01	to	10,00	0,00	1,00
10,01	to	100,00	0,00	1,00
100,01	to	500,00	0,00	2,00
100,01	to	500,00	0,00	2,00
500,01	to	1000,00	0,00	3,00
1000,01	to	2500,00	0,00	3,00
2500,01	to	5000,00	0,00	4,00
5000,01	to	10000,00	0,00	4,00
10000,01	to	25000,00	0,00	5,00
25000,01	to	50000,00	0,00	5,00
50000,01	to	100000,00	0,00	6,00
100.000,01	to	250000,00	0,00	6,00
250.000,01	to	500000,00	0,00	7,00
500.000,01	to	1000000,00	0,00	7,00
1.000.000,01	to	2500000,00	0,00	8,00
2.500.000,01	to	infinite	0,00	8,00

*** All prices are net plus VAT.!**

OSS - VAT rates 2025

EU-Country	VAT in %
Belgium	21,0 %
Bulgaria	20,0 %
Denmark	25,0 %
Germany	19,0 %
Estonia	22,0 %
Finland	25,5 %
France	20,0 %
Greece	24,0 %
Ireland	23,0 %
Italy	22,0 %
Croatia	25,0 %
Latvia	21,0 %
Lithuania	21,0 %
Luxembourg	17,0 %

EU-Country	VAT in %
Malta	18,0 %
Netherlands	21,0 %
Northern Ireland	20,0 %
Austria	20,0 %
Poland	23,0 %
Portugal	23,0 %
Romania	19,0 %
Sweden	25,0 %
Slovakia	23,0 %
Slovenia	22,0 %
Spain	21,0 %
Czech Republic	21,0 %
Hungary	27,0 %
Cyprus	19,0 %

Fees/Charges 2025

Monthly basic fee	
(Monthly basic fee, subscription ...)	**free of charge**
Normal Telephone Support	
(Advice, Accounting Credit, Vouchers ...)	**free of charge**
Technical Telephone Support (start of costs after announcement of the employee and consent)	
(Changes in master data ...)	**1,00 € / Minute**
Determine contact option digitally by email (GTC point 5.4) max. 2 attempts / stored email address	
(If the inquirer cannot get in contact with the supplier after purchasing the address)	**free of charge**
(If the supplier cannot get in contact with the inquirer after purchasing the address)	**free of charge**
Determine contact possibility by telephone (GTC point 5.4) max. 3 attempts	
(If the inquirer cannot get in contact with the supplier after after purchasing the address)	**5,00 € / per attempt**
(If the supplier cannot get in contact with the inquirer after purchasing the address)	**5,00 € / per attempt**
Determine contact option by post by letter (GTC point 5.4) max. 1 attempt / deposited address	
(If the inquirer cannot get in contact with the supplier after after purchasing the address)	**5,00 € / per letter**
(If the supplier cannot get in contact with the inquirer after purchasing the address)	**5,00 € / per letter**
SEPA direct debit (GTC point 5.5)	
(transfer fees of the user's bank)	**is borne by the user / Account Holder**
Paypal payment (GTC point 5.6)	
(Transfer fees from Paypal)	**is borne by the user / Account Holder**

*** All prices are net plus VAT.!**

Fees/Charges 2025

Prepayment - bank transfer (GTC point 5.7)	
(Transfer fees of the user's house bank)	**is borne by the user / Account Holder**
Wallet (GTC point 5.8)	
(transfer fees hatDu-internal)	**free of charge**
Payment with a voucher (GTC point 5.9)	
(transfer fees hatDu-internal)	**free of charge**
Currency exchange charges	
(Another currency must be changed into Euro)	**is borne by the user / Account Holder**
Incorrect SEPA direct debit (GTC point 5.5)	
(In the event of a failed direct debit, premature revocation / return debit, fees incurred by the user's bank)	**is borne by the user / Account Holder**
(In the event of a failed direct debit, premature revocation / return debit, hatDu is entitled to compensation)	**9,00 €**
Reminder fees (GTC point 5.5)	
(Interest on the amount due according to German interest calculation)	**10%**
(Reminder fees for reminder level 1 with a reminder deadline of 4 days)	**2,00 €**
(Reminder fees of reminder level 2 with a reminder deadline of 11 days)	**6,00 €**
(Reminder fees of reminder level 3 with a reminder deadline of 18 days)	**12,00 €**
(Reminder fees for the debt collection stage with a reminder deadline of 25 days)	**is borne by the user / Account Holder**

*** All prices are net plus VAT.!**

Fees/Charges 2025

Refunds (GTC point 5.7) *(Transfer fees of the hatDu house bank)*	**is borne by the user / Account Holder**
Customs fees (GTC point 5.11) *(any applicable customs duties)*	**is borne by the user / Account Holder n. Expense**

*** All prices are net plus VAT.!**